Disaster Recovery and Resilience: Lessons from Katrina

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Thank you

For being here For participating For all you do

It's good to be with you





Look around:

Look back:

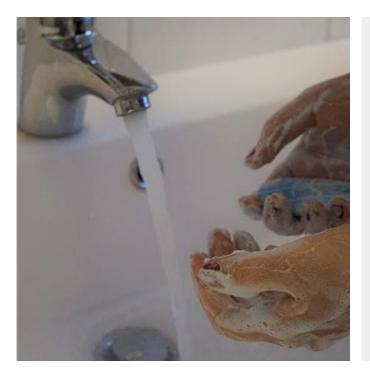
Look ahead:

No one has been untouched

Phases of the journey

Lessons learned

Nurturing resilience



### Look around

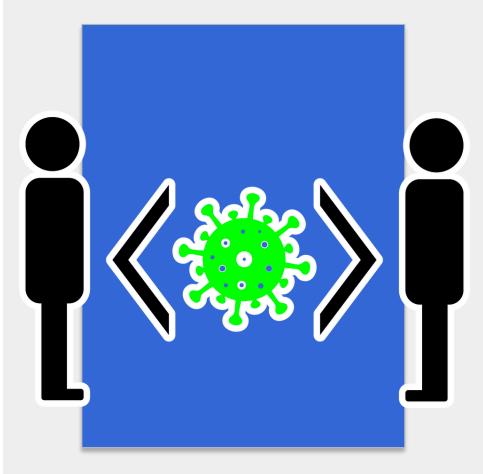
In a word... How are you doing?

# Look around

What's your COVID experience?

### **COVID-19 experience**

- Zero
- □ 1-5, still active
- □ 1-5, resolved
- □ > 5, still active
- $\Box$  > 5, resolved
- □ >10





# **Bottom line**

No one has been untouched

Collective

Individual

Stressful

Biopsychosocialspiritual uncertainty helplessness loss of control

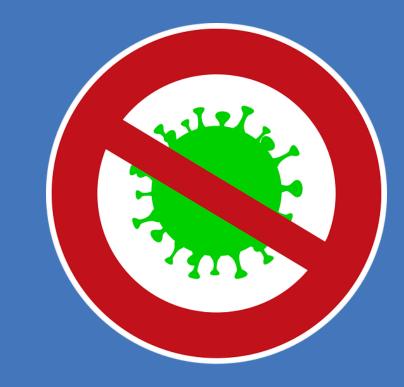
#### Look back Shared COVID experience At home

No longer visiting with friends Designated early morning shoppers Meals delivered Missed milestones Staying indoors Kids home from school



#### Look back Shared COVID experience In residential and long term care

Insufficient PPE Closed to visitors Closed to ancillary staff Quarantined in rooms Loss of communal experience Uncertainty, shifting conditions

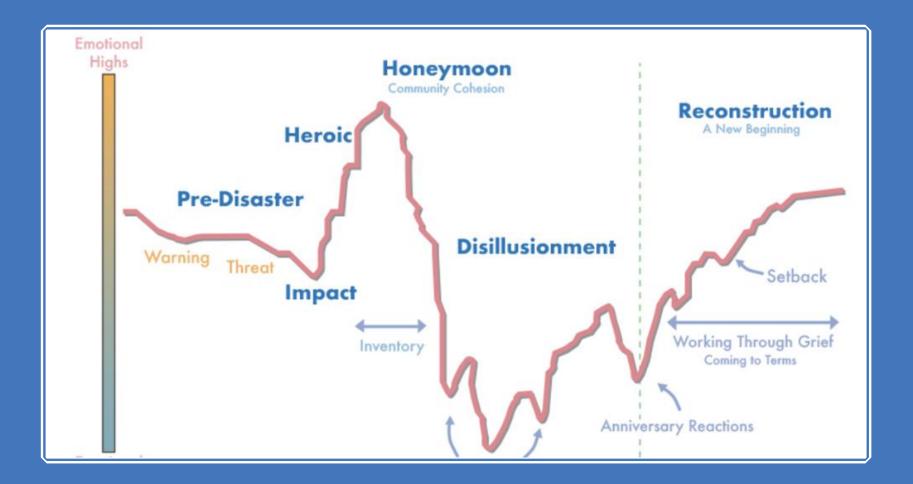


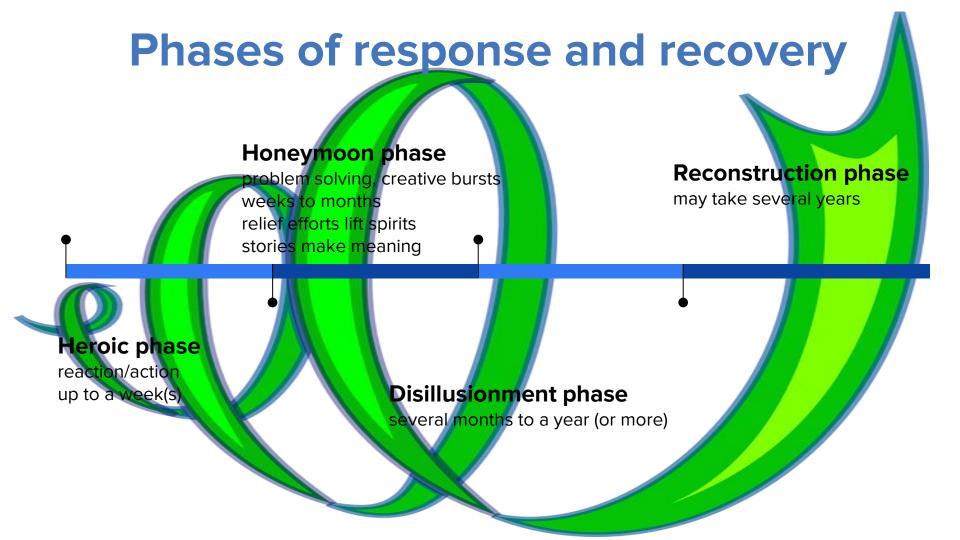
#### We responded

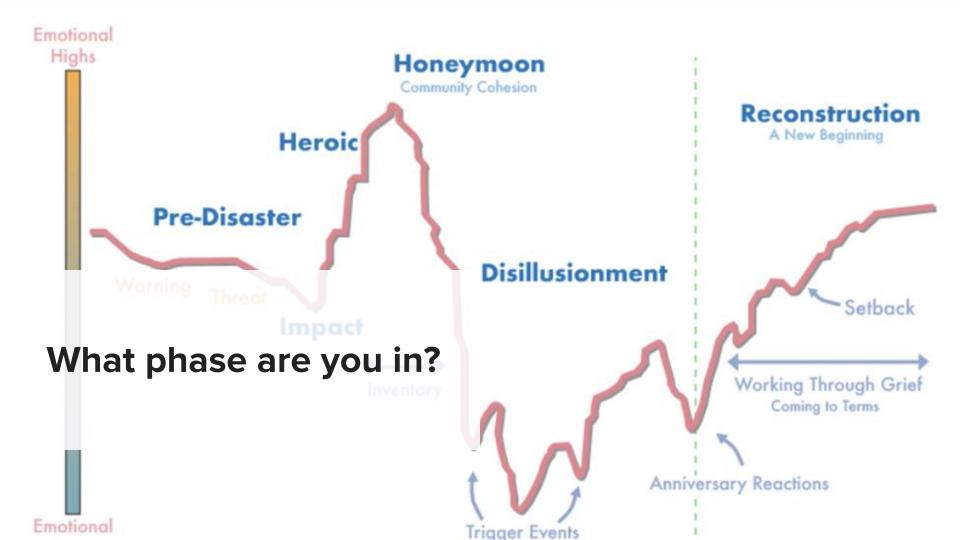
With compassion With creativity With determination With frustration

Some days were easier than others









#### Look ahead

**Different needs** 

Different ways of coping

Different ways of grieving losses big and small



#### What we know

Takes time

It's still going on

Living with...





# **REFLECT:** Think of one positive lesson or discovery about yourself

# **Lessons from Katrina**

From disillusionment to reconstruction: Better than Ever

# **Psychological**

#### **Continuum of confidence**

"I can't do it again" <----> "We're ready"

#### **Continuum of fear**

"I'm scared to death and can't sleep <-----> "I didn't know I could ever see something like Covid-19; now I know I can cope

# We are remarkably resilient

#### Nurturing resilience is an active process

**Building reserves** 

Maintaining connections

Regaining confidence

Make meaning





# Rebuild reserves

Schedule time for yourself

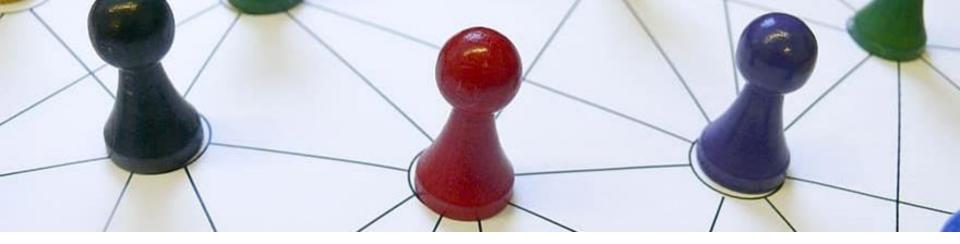
Get physical exercise

Sleep

Pray/Meditate

Eat well, hydrate

Enjoy nature



# Maintain connections

Connection is crucial - keep reaching out

With loved ones With each other Share information

Solicit ideas, share decision-making

Postcards, pen pals



Regain confidence

We are not powerless Permit grief Abide the five Wear a mask Practice distanced Accept limitations socializing Control what you can



#### Make meaning

Tell stories

Talk about what is happening ≠ always talking about Covid-19 Practice kindness Self and others

Participate in shaping the future: has there ever been such a moment?





How are you feeling now?

More hopeful or more confident or simply better in some way

About the same

Less hopeful or less confident or more anxious in some way

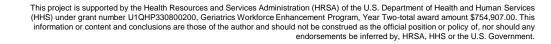
# Thanks Please stay in touch

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Let's Chat