Disaster Recovery and Resilience: Lessons from Katrina

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Thank you

For being here For participating For all you do

It's good to be with you





Look around:

Look back:

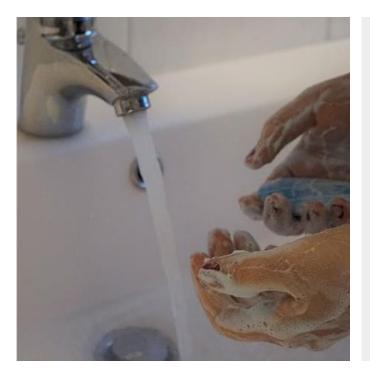
Look ahead:

No one has been untouched

Phases of the journey

Lessons learned

Nurturing resilience



Look around

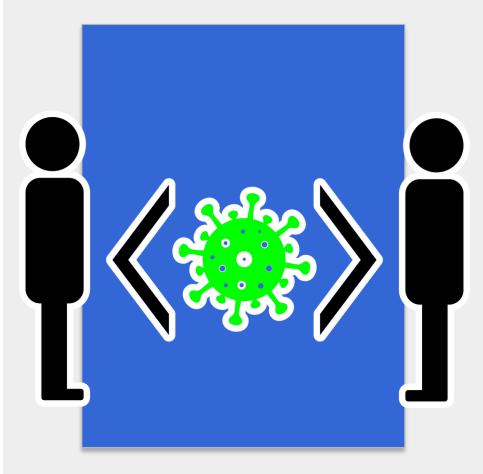
In a word... How are you doing?

Look around

What's your COVID experience?

COVID-19 experience

- Zero
- □ 1-5, still active
- □ 1-5, resolved
- □ > 5, still active
- \Box > 5, resolved
- □ >10





Bottom line

No one has been untouched

Collective

Individual

Stressful

Biopsychosocialspiritual uncertainty helplessness loss of control

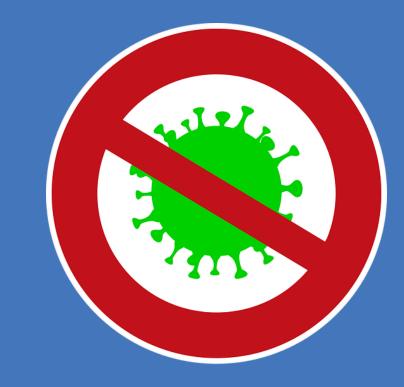
Look back Shared COVID experience At home

No longer visiting with friends Designated early morning shoppers Meals delivered Missed milestones Staying indoors Kids home from school



Look back Shared COVID experience In residential and long term care

Insufficient PPE Closed to visitors Closed to ancillary staff Quarantined in rooms Loss of communal experience Uncertainty, shifting conditions

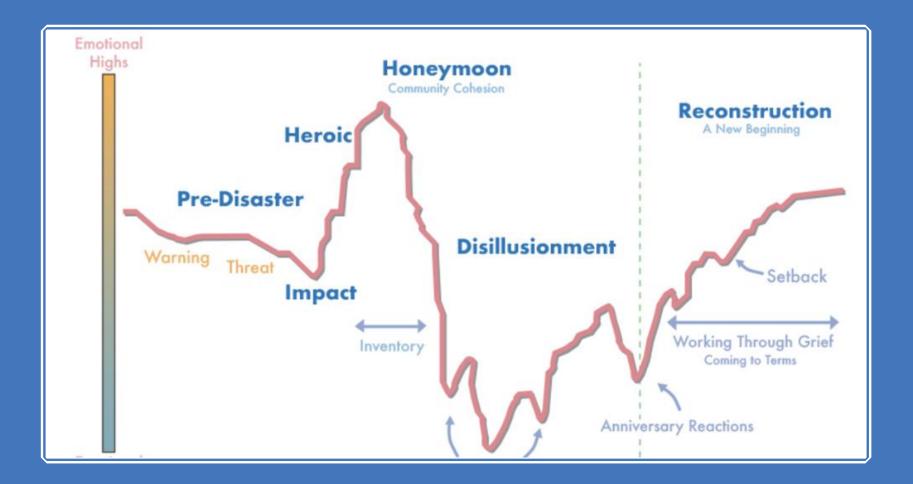


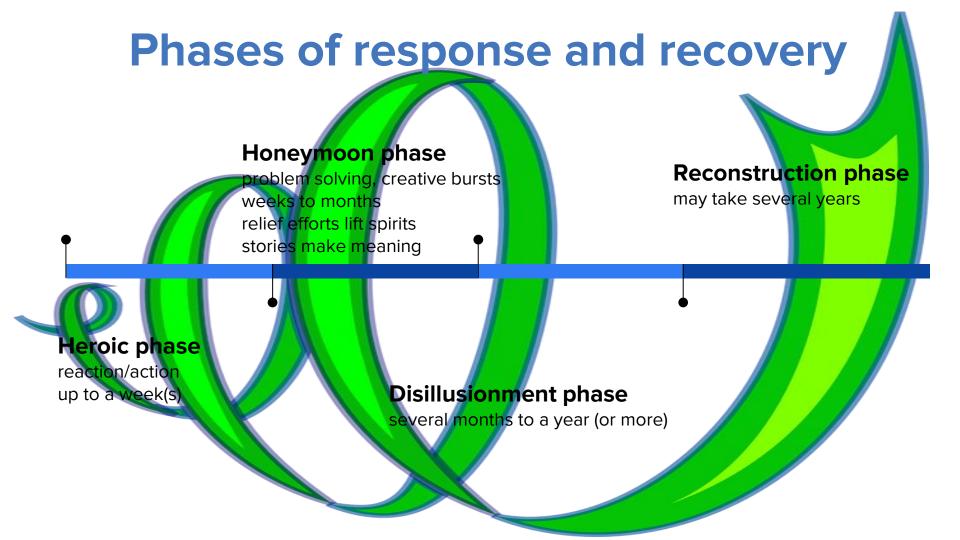
We responded

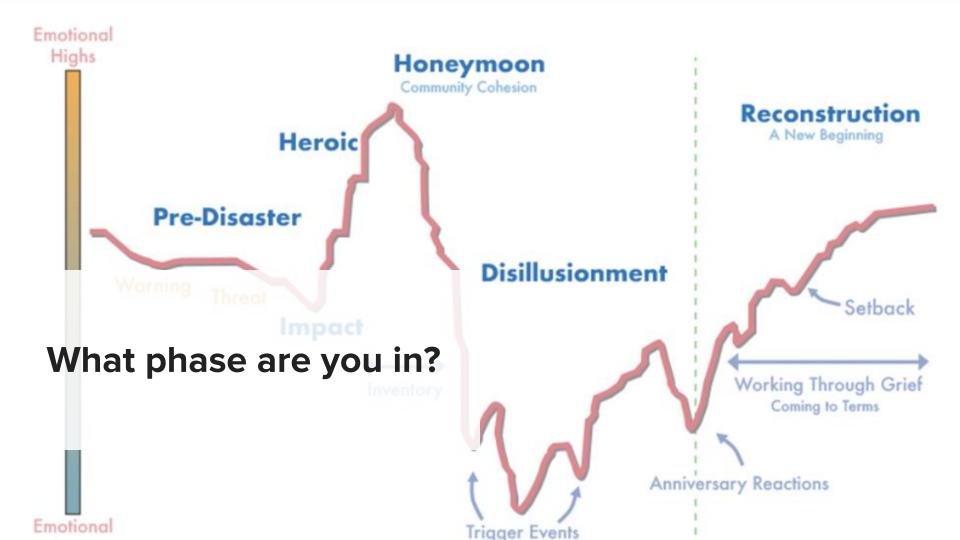
With compassion With creativity With determination With frustration

Some days were easier than others









Look ahead

Different needs

Different ways of coping

Different ways of grieving losses big and small



What we know

Takes time

It's still going on

Living with...





REFLECT: Think of one positive lesson or discovery about yourself

Lessons from Katrina

From disillusionment to reconstruction: Better than Ever

Psychological

Continuum of confidence

"I can't do it again" <----> "We're ready"

Continuum of fear

"I'm scared to death and can't sleep <-----> "I didn't know I could ever see something like Covid-19; now I know I can cope

We are remarkably resilient

Nurturing resilience is an active process

Building reserves

Maintaining connections

Regaining confidence

Make meaning





Rebuild reserves

Schedule time for yourself

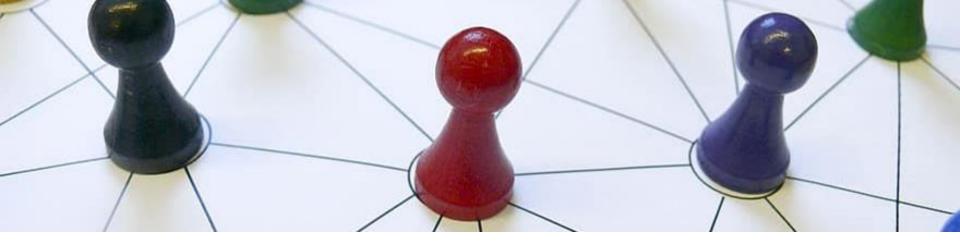
Get physical exercise

Sleep

Pray/Meditate

Eat well, hydrate

Enjoy nature



Maintain connections

Connection is crucial - keep reaching out

With loved ones With each other Share information

Solicit ideas, share decision-making

Postcards, pen pals



Regain confidence

We are not powerless Permit grief Abide the five Wear a mask Practice distanced Accept limitations socializing Control what you can



Make meaning

Tell stories

Talk about what is happening ≠ always talking about Covid-19 Practice kindness Self and others

Participate in shaping the future: has there ever been such a moment?





How are you feeling now?

More hopeful or more confident or simply better in some way

About the same

Less hopeful or less confident or more anxious in some way

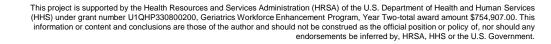
Thanks Please stay in touch

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Let's Chat