



At A Glance

13 July 2020 - 31 October 2020

**FOR: HANOVER, HARTLAND, LEBANON, LYME, SHARON, THETFORD (COMBINED = ALL)
(Not included: Sharon, Weston, VT & mountain towns, Norwich-recruiting, Eastman-on hold, Church of Christ at Dartmouth College)**

Services Provided

Clients served, total: 165 (New: 32 Carried over: 133)

As of October 31, 2020 Active: 125 (76%) Inactive: 32 (19%) Discharged: 8 (5%)

Total number of client encounters: 686

Home visits: 263 (38% of all client encounters)

Phone calls/emails with clients/families/caregivers: 315 (46% of all client encounters)

Office visits: 47 (7% of all client encounters)

In-patient meetings: 31 (5% of all client encounters)

Avg. number of client encounters per week: 43.7

Avg. number of encounters per client during period: 4.0 Range: 1 - 31

Client Referrals (referred by...)

Primary Care Provider: 19%

Family: 16%

Self: 33%

Neighbor/Friend: 10%

Fast Squad/Ambulance Service: 1%

Specialty Provider Office/Clinic: 5%

Community Agency: 2%

Clergy: 1%

Hosp./SNF Discharge Coordinator: 1%

Affiliation of Primary Care Provider

DHMC: 80%

APD: 13%

VA: 3%

Hospital Most Often Used

DHMC: 88%

APD: 8%

Client Demographics & Social Context

Half of Clients are older than (median age): 77

Lives Alone: Yes: 75 (45%) No: 44 (27%) Not recorded: 46 (28%)

Financially stressed: 23%

Top Client Problems: (% of clients for whom problems were documented. R=115 (70%))

1. Fall Risk 59%
2. Impaired Mobility 58%
3. Social isolation/weak social support 42%
4. Ineffective symptom management 41%
5. Frailty 36%
6. Mental health issue 27%
7. Impaired cognitive function 26%
8. Self-care deficit 23%
9. Financial stress 23%

Avg. number of problems per client: 3.2 Range: 0 - 14

Top Nurse Intervention Categories: (% of client encounters in which nursing interventions were performed and documented.)

1. Advised or provided information about Covid-19 63%
2. Care coordination/management, Referrals 39%
3. Medication-related 30%
4. Delivered essential items to home 22%
5. Reassurance/emotional support 21%

Avg. number of intervention categories per client: 2.4 Range: 0 - 11

Top Nurse-Reported Outcomes - Reported at 6-months or Discharge: (% of clients who were discharged or had a 6-month assessment and were documented. R=26)

1. Less client anxiety or worry 65%
2. Reduced social isolation 50%
3. Improved management of illness symptoms 38%
4. Other 35%
5. Improved functioning in daily life 35%

Also: Prevented hospitalization or ED visit 4%

Reason for Discharge (R=7)

1. Died 57%
2. Transferred to assisted living or long term care 14%
3. Situation or illness improved 14%
4. Limited Concern addressed 14%

Clarification

This data is based on information entered into the UVCNP documentation by your nurse. For various reasons, every form is not completed for every client. R is the number for whom the relevant form was completed, and is used to calculate the %s for Problems, Interventions, and Outcomes. More detailed information available upon request.