

Goal: Reduce falls by South Portland Residents age 65+

Falls Intervention

Falls Prevention

EMS, HIN, Fire/Rescue, PCPs
How to ensure that falls calls get follow-up and referral for services.

Home Repair: SPHA, Habitat, Community Concepts
Referral, coordination, and services by home repair providers that serve South Portland.

Communication and Messaging

Falls Screening Event

- Screening
- Program referrals
- Resource “fair” or presentations
- Student assistance
- Vol. navigators

EMS Transfer

No EMS Transfer

Community-wide blast about falls and fall prevention:
--What is the message?
--How do we get the word out?

SP Community Center

SPHA Communities

PCP gets notified in EHR

SPHA receives referral, conducts assessment, determines appropriate service provider.

Need for services identified
--More community-based classes
--Home repair/modification

PCP refers for assessment and services?

Options:
--EMS identifies & refers to s/o for assessment referral to appropriate services
--EMS report to Health InfoNet
--HIN dings PCP
--PCP refers?

Home repair conducted by SPHA, Habitat or CC

No agency accepts referral. Ref'd to SMAA for Options Counseling?

Home repair referrals

-Ref'd to SMAA, Library, Community Center, etc.

